

ECTA app gives voice to drivers

// BY PETER MACKAY ON 26 SEP 2023

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ECTA, the European Chemical Transport Association, has released its Drivers App to all full members. The app allows drivers to rate more than 500 loading/unloading sites across Europe for their safety, waiting times, driver treatment and driver facilities. The app aims to give drivers a voice and promote improvement in their working conditions, with the overall aim of encouraging drivers to stay in the business and so address the growing driver shortage.

The Drivers App has been developed by ECTA's Task Force on Driver Shortage and has been finalised after extensive testing. ECTA notes that, currently, some 30% of all chemical shipments are held up for at least three hours, costing truck drivers a lot of working time at loading/unloading locations. This has a direct impact on the work-life balance, which is below average compared to other sectors. "With the Drivers App, ECTA wants to give drivers a voice and listen to their daily experiences," the Association says.